

SOUTH SANGAMON WATER COMMISSION
9199 Buckhart Road ~ Rochester IL 62563-8090

217-685-6210 water plant
217-381-5359 business office
info@sswc.us
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January 30, 2025

Patrick McCarthy
Village of Chatham
116 E. Mulberry Street
Chatham, IL 62629

Michael Krall
Village of New Berlin
301 E. Illinois Street, PO Box 357
New Berlin, IL 62670

Tim Allred
EJ Water Cooperative
108 S. Main Street
Dietrich, IL 62424

Cherril Graff
Curran-Gardner Townships Public Water District
3384 Hazlett Road
Springfield, IL 62707-2522

Re: Notice of Failure in Water Softening System

Dear Wholesale Customers,

South Sangamon Water Commission has suffered a failure in our water softening system. This failure has caused the finished water to be harder than normal. Staff is working to remedy/repair the system and bring us back to the standards that everyone is accustomed to.

The purpose of this notice is to alert the public. There are no steps that anyone needs to take. There are no health considerations to be aware of. Your water is as healthy and clean as it has always been.

South Sangamon Water Commission strives to keep our customers informed and provide full transparency.

Should you have any questions regarding this notice, please don't hesitate to contact us.

Regards,


Stephen Bivin
Plant Manager